

QUESTIONS & ANSWERS

Village of Lytton Community Meeting

February 23, 2023

[Click here](#) to watch the recording of the February 23, 2023 Village of Lytton Community Meeting. Responses to questions answered during the meeting are summarized below:

INTERIOR HEALTH

Will a pharmacy be opened in Lytton?

Interior Health, the First Nations Health Authority, the Ministry of Health and the BC College of Pharmacists are talking and working on a solution.

Answered during the [Community Meeting \(1:11:27\)](#)

Will Interior Health be meeting with the Village of Lytton?

Yes, Interior Health is planning to talk with the local leaders and councilors. Interior Health would like to use some of the Village of Lytton communications channels to share information about upcoming engagement activities with residents.

Answered during the [Community Meeting \(1:11:50\)](#)

Will there be a temporary ER building with doctors on-call?

At this time, Interior Health is looking to sustain primary care services in the region and review what urgent services can be managed locally. Emergent services will continue to be in place in Lillooet.

Answered after the Community Meeting

HIGHWAY 1 RECOVERY

Is there a timeline for when the projects will be complete?

The Ministry of Transportation and Infrastructure (MOTI) is working to get the Falls Creek project to two lanes as quickly as possible. The goal is to have the project complete by the end of 2024. The other projects will be behind that because CP will need to be involved at the Nicomen River Bridge and Tank Hill.

Answered during the [Community Meeting \(26:57\)](#)

ECONOMIC RECOVERY

What does DFA stand for?

DFA stands for Disaster Financial Assistance program. This program acts as a safety net for people who don't have insurance.

Answered during the [Community Meeting \(29:44\)](#)

Why did you reach out to the Nlaka'pamux Nation Tribal Council and not Lytton First Nation?

The consultant leading the economic recovery plan has met with Lytton First Nation on multiple levels including leadership, staff and community.

Answered during the [Community Meeting \(1:14:42\)](#)

Will there be support for the surrounding communities that relied on the businesses and amenities in Lytton?

The needs of these communities will be incorporated into the economic recovery plan.

With the finalization of the economic recovery plan, opportunities for support will be identified and prioritized. Some supports may be identified to come from local government or the Province, while others may be best supported by local NGO's. The economic recovery plan will identify the needs and the next steps will be identifying who can best address those needs.

Answered during the [Community Meeting \(1:07:31\)](#)

PACIFICAN FUNDING PROGRAMS

How long will it take to get approved for the PacifiCan funding?

The Lytton Homeowner Resilient Rebuild program is grant-based, and the approval process is meant to be as short as possible. PacifiCan will have a simplified process to check if the design is to a specific standard for net-zero or net-zero ready so the funds can be approved quickly.

Answered during the [Community Meeting \(1:15:14\)](#)

What is your plan to collaborate with insurance carriers?

PacifiCan will be providing funding to cover incremental costs for net-zero rebuilds directly to homeowners. Individuals will have to work with their insurance carriers on what their policies state in terms of rebuilding.

Answered during the [Community Meeting \(1:17:52\)](#)

Will this program apply to business or non-profits outside of the village or on the reserve?

PacifiCan is reviewing the geographic scope of the Lytton Business Restart program. Indigenous Services Canada is the lead for recovery efforts for businesses on reserve. PacifiCan will look to them to work with local First Nations on recovery efforts for housing and businesses.

Answered during the [Community Meeting \(1:19:32\)](#)

Will the PacifiCan program have all the criteria for applications when it's launched?

PacifiCan wants to provide as much certainty as possible when the Homeowner Resilient Rebuild program and the Business Restart Program are launched. PacifiCan also want to be responsive to community needs before the programs are launched. Please reach out to Lytton@pacifican.gc.ca if you need support in the interim.

Answered during the [Community Meeting \(1:21:30\)](#)

Is there anyone on the PacifiCan team that is from the Lytton area?

The PacifiCan team is not situated in Lytton and is still working on building a relationship with folks to deliver the program. PacifiCan wants to take the lead from the Village and Council on the vision for economic recovery, and is also working with organizations including Community Futures and the Canadian Homeowners Association to make sure the Homeowner Resilient Rebuild program and the Business Restart Program reflect the needs of local business and builders.

Answered during the [Community Meeting \(1:31:30\)](#)

Is there an estimate for how much funding residents might receive from the program? It's difficult to know what's financially viable if we don't know what the top-up will be.

PacifiCan will be working through Natural Resources Canada to work with the builder community to build out scenarios around costing. Additionally, the Homeowner Resilient Rebuild program requirements will focus on whether the design is net-zero or net-zero ready. Residents should have confidence at the design phase if you will receive funding.

Answered during the [Community Meeting \(1:35:46\)](#)

Can you provide the range of funding that the program would provide so residents can know what they can afford to build?

The Homeowner Resilient Rebuild program will cover the cost for design fees, building components, additional materials, and construction for rebuilding homes that go above and beyond the standard building code to meet net-zero, net-zero ready or fire resiliency measures.

PacifiCan is developing basic funding models for different home types to give residents a sense of a cost range for different net-zero or fire-resistant measures.

Answered during the [Community Meeting \(1:43:41\)](#)

Does this program provide funding or is it a loan?

The Homeowner Resilient Rebuild program will flow funding through grant payments that are not repayable.

The Business Restart program will be supported by non-repayable and repayable contributions. The funding will be determined through a process where certain conditions will need to be met. Because of the unique situation in Lytton, as much funding as possible will be provided through a non-repayable contribution, and not a loan.

Answered during the [Community Meeting \(1:39:58\)](#)

How will this program help people who had home businesses on reserve but sold their work in town? Is there any support for farmers who lost equipment or livestock, or home businesses that don't have a place to purchase supplies?

PacifiCan would appreciate having conversations with people about their unique circumstances so the Business Restart program can be responsive to their needs. The PacifiCan team will take those questions back to consider and reach out to the individuals who asked these questions to discuss further.

Answered during the [Community Meeting \(1:42:14\)](#)

Can you provide net-zero designs that are pre-approved and pre-subsidized for funding?

PacifiCan wants to connect people to builders that are certified to net-zero in the area that can deliver those types of designs. They may have pre-done designs available that would meet the standards.

Answered during the [Community Meeting \(1:49:32\)](#)

How do people contact you to help with design process?

PacifiCan does not want to dictate the design of homes but can connect residents with designers that build to net-zero standards and fire resiliency measures. Individuals can make decisions about their home design if they wish to access the program.

Answered during the [Community Meeting \(1:50:56\)](#)

Could there be a cost piece added to each plan?

PacifiCan is working on some rebuild scenarios that would include local cost estimates and what the incremental funding amount would be.

Answered during the [Community Meeting \(1:52:24\)](#)

What if there isn't enough funding for everyone who applies?

PacifiCan will monitor the programs along the way. If it looks like the program budget will be reached, PacifiCan can assess at that time.

Answered during the [Community Meeting \(1:53:38\)](#)

Will people in Lytton receive a rebate to install heat pumps in their homes?

The Homeowner Resilient Rebuild program is unique to Lytton. It's only being designed for and provided to Lytton. Other national rebate programs are designed for different needs.

This isn't a rebate program, it's a funding program that provides the incremental cost for building to net-zero which may include installing heat pumps or other incremental costs beyond the basic building code.

Answered during the [Community Meeting \(1:54:52\)](#)

Is there a maximum amount that a home owner can apply for? Also is there a max amount for businesses as well?

Rates of funding are still under consideration for both the Homeowner Resilient Rebuild Program and the Business Restart Program. These will be clearly communicated once established.

Answered after the Community Meeting

INSURANCE CLAIMS AND EXTENSIONS

What is the barrier for the insurance industry to offer a blanket extension for the community?

Not all residents require an extension. Each insurance company offers different services to homeowners and have different governance structures.

Answered during the [Community Meeting \(13:53\)](#)

An insurance adjustor directed a resident to retain a lawyer to start the claim process, which adds expenses. What can the Insurance Bureau of Canada (IBC) do to support these people?

Residents can reach out to Rob de Puis at IBC directly by emailing rdepuis@ibc.ca.

Individual cases will be different, and IBC will work with them to understand their circumstances and find options. IBC has reached out to most insurance companies that provide coverage in the area and will continue to act as a liaison between residents and insurers.

Answered during the [Community Meeting \(1:23:02\)](#)

We paid full premium for 2021-2022 and 2022-2023 insurance renewal. Some people only paid for liability coverage for their property. Can we apply for a refund?

It depends on the circumstances and living situations. Your best option is to reach out to the insurance representative directly, explain your living circumstances and determine the best options available.

Answered during the [Community Meeting \(1:25:07\)](#)

Residents have no idea how long rebuild will take. The two-years will be up before construction starts. Citizens are being restricted by circumstances outside their control.

IBC has been involved with the recovery team and village officials since the beginning. Insurance companies are eager to get started, but need to wait for the professionals and experts to complete their work. This is a matter of understanding what type of time extension residents need and what that process looks like.

Answered during the [Community Meeting \(1:26:27\)](#)

OTHER

Do you know if the Catholic Church will be rebuilt? And/or if they have related plans for that property?

The Village is not aware of any plans being made by the Catholic Church.

Answered after the Community Meeting

Any news on a temporary village office in/near town?

Mayor and Council have directed staff to enter into a lease agreement with Aspen Planers for the use of the old woodlands office as a temporary Village Office.

Answered after the Community Meeting

Can someone stop Telus from billing us for a service we are not receiving? Is there an update on landlines?

Telus service suspension only lasts for six months at a time. Customers need to call back before the service suspension ends to have the suspension extended. The only way to stop the billing permanently is to cancel the service. Customers can cancel their Telus service by calling 1-888-811-2323.

Telus service restoration will follow BC Hydro restoration. Currently we are estimating for restoration at the end of Q2.

Answered after the Community Meeting

The Recovery Manager position was recently advertised as a “remote” position. How can a recovery manager be remote?

The position will require both remote and on-site work. During the interview process, it is determined how much commitment there is from the individuals to be in the community as much as possible. This is an important aspect of this position as it is required to work closely with the community to address their needs.

When will the investigations from BC WildFire and the RCMP be released to the public? I am hearing that both are complete. The findings could be transformative in the approach of the rebuild.

The matter is still under investigation and the RCMP continues to make progress.

Answered after the Community Meeting

Due to low offers from insurance companies, some residents can't afford to buy another home. Can the government help?

The Government of Canada has secured additional funding for housing, but is apprehensive about if it will be enough. Work is underway to explore a rapid housing fund, including sourcing funding and determining property ownership between the Village and the TNRD. There's no specific solution yet.

Answered during the [Community Meeting \(1:28:55\)](#)

SPEAKER CONTACT INFORMATION

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Ministry of Transportation and Infrastructure: Highway 1 Recovery

For general inquiries, call 250-828-4220